



Returns

If you are not completely satisfied with your purchase, simply return the item(s) to Mapac in its original condition within 28 days of receipt. We will issue a refund on receipt.

Returns address: Mapac Group Ltd, 6 Mowat Estate, Sandown Road, Watford, Hertfordshire, WD24 7UZ

Please note:

- The item(s) is your responsibility until it reaches us, thus please ensure the goods are securely packaged. For your own protection, we recommend that you obtain 'proof of postage' and use a delivery service which insures you for the value of the goods.
- The cost of returning the item to us is your responsibility.

Faulty / Received Incorrect Item(s)

If the item(s) you received is faulty or incorrect, please contact our Customer Services department on 01923 255525 quoting your order number, details of the product and whether you require a refund or replacement. We will then advise on how to proceed with the return. You have 28 days from receipt of the faulty item to return it to us.

Customer Name: (name registered) _____

Address: _____

Postcode: _____

Telephone: _____ Email: _____

Order Number: _____

Return Details: Please list each of the items that are being returned

SKU	COLOUR	SIZE	ITEM	PRICE	QUANTITY	REASON FOR RETURN